

The
Nine Mile Ride
Finchampstead
Berkshire
RG40

28 November 1997

Mr Martin Smith
Arborfield Tree Care
2 Woodlands
School Road
Arborfield Cross
Berkshire
RG2 9NY

Dear Martin

Re: Tree Surgery

This is a first, in as far as it is extremely rare for me to have experienced quality service and even be moved to writing a thank you letter.

The quick summary is that your service was very professional and your price quoted was competitive. However, your enthusiasm and that of your team as well as your politeness and willingness to finish the job to total satisfaction made the whole experience of passing money over to you a pleasure.

Please use me as a telephone reference if this helps. You deserve success.

Yours sincerely



Chris